

GENERAL TERMS AND CONDITIONS OF SALE

ORDERS: All orders are subject to written acceptance by Sigrid B. You will receive an acknowledgement email containing the main details of your order. After processing, upon shipment of the product you have ordered, we will send you a confirmation email of your order. Sigrid B. has the right to cancel any order placed by you in the event you have been involved in a dispute concerning a prior order, or if Sigrid B. has a reasonable ground to suspect that you have violated these Terms and Conditions, or are or appear to be engaged in fraudulent activities. Sigrid B. has the right to refuse any order at its discretion.

CONFIRMATION OR ORDERS: The order can be placed by filling out the order form and accepting the general terms and conditions of sale. After placing an order, you will receive an e-mail confirmation from us acknowledging that we have received your order. The contract between us will only be formed when we send you the Order Confirmation. In case of a dispute between Sigrid B and one of its customers relating to a transaction, the data recorded by Sigrid B. shall be treated as evidence of the details of the transaction.

PRICES AND PAYMENTS: The prices of Sigrid B. products are indicated in Euro's, inclusive the applicable taxes and excluding shipping costs. (Euro's inclusive VAT and exclusive shipping costs). Sigrid B. reserves the right to modify the price of the products displayed on the Website at any time without prior notice to you (e.g. in case of an increase in salaries, taxes, duties, taxes, transport or insurance costs, an increase in the price of raw materials required for manufacture, or for all reasons that could increase its cost price).

You will be charged the price agreed upon when placing the order. Sigrid B. reserves the right to correct any errors or inaccuracies on the Website or to cancel orders if any such information is inaccurate. The amount of the purchase price of the products ordered by you will be blocked on your credit or debit card but you will only be charged upon shipment of the products to you. Sigrid B. accepts only payment through the following credit and debit cards: Visa, Mastercard and Amex. All orders are payable in Euro's (EUR).

RESERVATION OF TITLE: Products ordered by you will remain the property of Sigrid B. until Sigrid B. has received full payment thereof and you hereby grant a security interest in such products until full payment had been received. If there is any problem with payment, you are responsible to return the goods received to Sigrid B. immediately upon request.

DELIVERY ZONE: Please note that PO Boxes, BFPO may not be used for the delivery of our products. If you insert a Hotel address as the delivery address for your order, please note that the delivery can only be made to the person indicated in the order, and the products may not be delivered to the reception of the Hotel. For exceptional requests regarding deliveries, please contact Sigrid B. using the 'Contact' form on the Website.

SHIPPING: During the ordering procedure, Sigrid B. will inform you of the standard time required for delivery and the various forms of delivery available for the goods purchased. Delivery costs, if any, depend on the value of the order and the delivery service chosen. Sigrid B. has the right to divide the order into partial shipments. While Sigrid B. cannot guarantee a delivery time, we provide the following general shipping guidelines. Force majeure relieves us of any set delivery time.

Express Delivery: the goods will generally be delivered within 2 to 4 working days from the 'finished product' confirmation date. Upon delivery, a signature by a person older than 18 years of age is required for all Sigrid B. goods. In case any person taking delivery of the products at the designated address, we assume that this had been done with your permission.

CLAIMS: We recommend your inspect your package for damage or tampering before signing and accepting it. If a damage or shortage is found on receipt, the addressee must make his statement known to the carrier and ask him to draw up an official report. No complaint will be accepted without this official report.

Complaints regarding the conditions of the goods are only valid if submitted the day the goods are received.

RETAILERS/ INTERMEDIARIES/ AGENTS: The persons mentioned above hereby are obliged not to exceed the fixed price. If payment is not made on the due date, we reserve the right to increase the amount by 12% and this with a minimum of 5.000,00€. An interest for the moment set at 20% per year will be charged on the expired amounts.

GUARANTEE BY CONSIGNMENT: The goods must be returned immediately upon simple request or a sales invoice, which is only payable in cash, will be drawn up immediately. Every consignment document has to be signed by the consignee.

A detailed specification of each item is always drawn up. In the event of loss or theft of the goods given to the supervisor the supervisor is always responsible.